



Benefit Fund for Hospital & Health Care Employees - Philadelphia & Vicinity

1319 Locust Street, Philadelphia, PA 19107-5405
(215) 735-5720 • (800) 531-1199 • FAX (215) 985-9232

Dear Member:

You are receiving this notice to make you aware of some changes Aetna is making to member materials you currently use regarding your health plan:

- ID card:
 - Your new ID card will have a member number beginning with a 'W'.
 - The Member Services phone number and claims mailing address will be on your new ID card.
 - The health plan name and group number will be on the front of your new ID card.
- Your Explanation of Benefits (EOB) will also have a new look, making it easier to understand your claim activity.

Questions? Contact us.

If you have questions about your health plan or programs it offers or what is changing, please contact the Benefit Fund at (215) 735-5720 or (800) 531-1199. Or use the phone number on your ID card to contact Aetna Member Services. Or you may log in to your secure member website, Aetna Navigator®, at www.aetna.com and click on the 'Contact Us' link.

Very truly yours

LaVerne K. DeValia

LaVerne K. DeValia
Executive Director

Health insurance and health benefit plans are offered, underwritten and/or administered by Aetna Life Insurance Company and its affiliates (Aetna). This material is for information only. Health benefits and health insurance plans contain exclusions and limitations. Information is believed to be accurate as of the production date; however, it is subject to change. For more information about Aetna plans, refer to www.aetna.com.