



Pharmacy
Better
Management

EmpiRx Health Member Portal

Getting Started & Knowing Your Options:

Registration is easy! Along with your EmpiRx Health ID card, you will need some basic member information, including a phone number and an email address. Head to empirxhealth.com/members and select "Member Login" in the upper left corner of the screen. Select "Register Here" at the bottom of the screen, and input your information. Once you're set up, you will have access to your:

- Plan coverage details and copayment information
- Network pharmacy finder
- Order history to request refills and check order status
- Updated preferred medication list
- Drug comparison pricing tool to identify lower-cost alternatives
- Drug information
- Recent personal drug utilization history, including the amount you paid and what the plan paid on your behalf (This information is helpful for year-end tax purposes.)

Features:

Drug pricing: The Drug Pricing feature gives you the ability to view drug coverage and pricing information related to a specific medication. When you enter a drug name, the system provides a list of drugs and dosages to choose from. To price your drug, enter the quantity and day supply. Then select a network pharmacy. EmpiRx Health partners with over 65,000 pharmacies nationwide, including all pharmacy chains. Once you select a pharmacy, the price of the medication will be provided, showing your copayment amount, the plan's cost, and the total medication cost. If generics or lower-cost alternatives are available, these options will be highlighted, including retail offerings such as Walmart's \$4 generic program.

Pharmacy locator: Search for participating pharmacies by name, city, state, or ZIP Code. You can also search for pharmacies based on your location and find network pharmacies within a specified radius.

Claims history: Access your claims history by drug; date range; therapeutic category; quantity; day supply; copayment; and cost to the plan, pharmacy, and prescriber.

Benefit coverage details: View your prescription benefit coverage information, including copayments and exclusions.

Deductible and out-of-pocket limits: View your pharmacy claim deductible and out-of-pocket information, including limits and current accumulation status.

Drug Information Center: Learn more about your drug regimen. You can search by the brand or generic drug name to find its uses, dosage, warnings, and image. To check for drug interactions, add your medications to the Pill Box.

Mail order: Order refills and track the status of mail order prescriptions at your convenience. If you provide an email address, an email notification will be sent telling you when the prescription is shipped and when you can expect it at your doorstep.

Contact EmpiRx Health Member Services at 877-241-7123 with any questions. Our team is available 24/7/365.